

## Can I change my challenge questions?

Yes you can change challenge questions, you will need to access <https://memo.maricopa.edu/cgi-bin/UserLookupMEID.pl>

Once there follow the steps below.

### Step #1

- Enter your MEID
- First name
- Last name
- Last Four digits of Social Security number
- Code Shown in lower left corner
- Click Submit

*Note: In this case the code is butter yours will most likely be different.*

The screenshot shows a web form with the following fields and values:

- Enterprise ID (MEID): maric00001
- Official First Name: Maricopa
- Official Last Name: Employee
- Last four digits of National ID (SSN): 5555
- Birthdate: 01 / 10 / 1991
- Enter the code as it is shown below: butter
- Challenge code image: butter
- Submit button

Orange arrows point to each of these elements. Below the challenge code image is a "reload image" link. The "Submit" button is located at the bottom right of the form.

### Step #2

- Your MEID is displayed
- Reset your password
- Reset your challenge questions

- Click Submit button

Set Password and Challenge Questions

Please make **note** of **your MEID** (on paper if necessary) **displayed below**. It is your USER required to log on to this and other Enterprise applications (SIS, HRMS, Blackboard).

Optionally, you may enter a new password and challenge questions at this time.

For security reasons, if you have not set your two challenge question (or wish to change them so now from the pull-down menus below, and provide answers for both.

Please make sure you remember your answers as they will be required for authentication if forget your password.

Randall Anderson, your MEID is **maric00001** <<-- Important

Set your password:

Password:  [Password Rules](#)

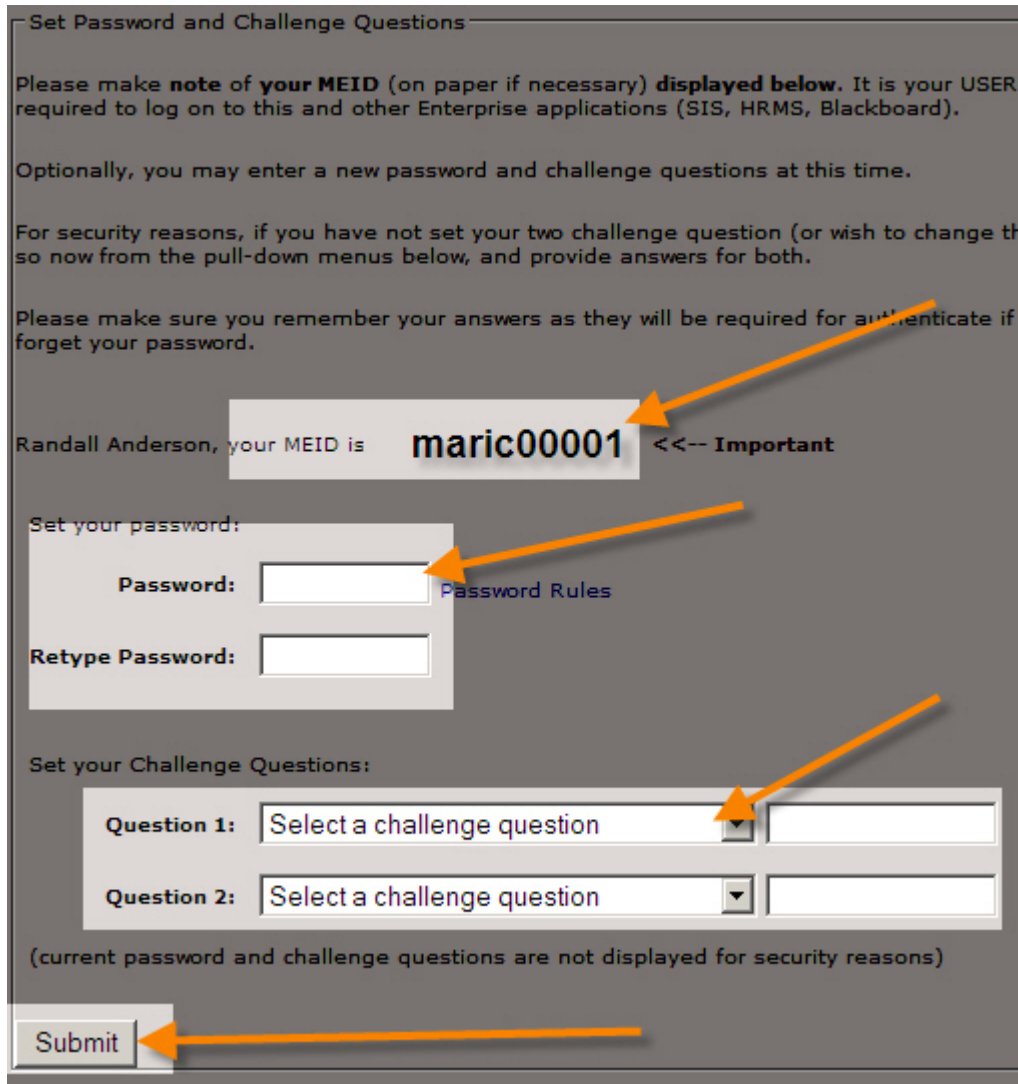
Retype Password:

Set your Challenge Questions:

Question 1:

Question 2:

(current password and challenge questions are not displayed for security reasons)



### Step #3

- You will be given a summary page

## Reset Summary

[Go to PAT](#)  
[Forgot My  
Password](#)  
[Forgot My MEID](#)

### User Modification Summary!

[HRMS Login](#)  
[SIS Login](#)  
[Blackboard](#)

Your account was successfully updated.