

Password Expiration

What is Password Expiration?

For the purposes of increasing security on the MEMO system and to introduce users to their directory-based identity (Enterprise ID), a password expiration policy has been implemented that affects your MEMO Directory Name and email address and/or your Enterprise ID. Distribution List and Service Account passwords are not included in this new policy.

How often will my password expire?

Your password will expire every 120 days. If you do not change your password before it expires, you will no longer be able to access your Enterprise ID or MEMO-based accounts.