

What are Challenge Questions?

Challenge questions are used to authenticate a user's identity in a secure online environment. Maricopa Community College's uses Challenge Questions in an automated password recovery capacity. That is our use of Challenge Questions will allow you to reset your forgotten or expired password without the delay of using the helpdesk.

Challenge questions themselves are not a new creation. They have traditionally been used in customer service calls or account application processes to help authenticate people. The most famous of these challenge questions are "what is your mother's maiden name" and "what is your social security number".

When you log into your MEID (Maricopa Enterprise ID) management tool, PAT (Personal Administration Tool), you will find fields to allow you to select a Challenge Question and then provide an answer. Here is a list of Challenge Questions that you may select from:

- In what city were you born?
- What is the name of your first child?
- What is the name of your first love?
- What is your anniversary?
- What is your driver's license number?
- What is your library card number?
- What is your spouse's maiden name?
- What is your favorite color?
- What is your favorite movie?
- What is your favorite restaurant?
- What is your favorite sport?
- What is your favorite sports team?
- What is your pet's name?