


Internet Explorer 8/9 Setup for Blackboard

This setup document is for IE 8 and 9. However, IE 9 is not supported by Maricopa's version of Blackboard. So, you may find that some Blackboard functions do not work as expected. Should you encounter an issue please try a different browser. Following the below setup steps does not guarantee 100% functionality with Blackboard, but does provide the best chance of success.


Step 1 - Run Blackboard in Compatibility View:

Press the Alt key on keyboard to display File menu > Tools > Compatibility View Settings > add <https://ecourses.maricopa.edu/> to Compatibility View > Close


Step 2 – Disable all second-party pop-up blockers, tool bars and add-ons:

Settings icon  > Manage Add-ons > click on toolbar name to highlight > select Disable button located bottom left corner > Close


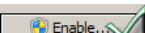
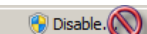
Step 3 - Turn Pop-up Blocker off:

Settings icon  > Internet Options > Privacy > remove check from Pop-up Blocker checkbox Turn on Pop-up Blocker > OK


Step 4 – Turn off Accelerated graphics:

Settings icon  > Internet Options > Advanced > remove check from Accelerated graphics checkbox Accelerated graphics Use software rendering instead of GPU rendering* > OK


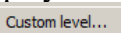





Step 5 – Ensure Content Advisor is disabled:

Settings icon  > Internet Options > Content > Content Advisor shows: Enable...  not Disable...  > OK


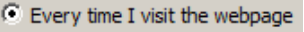
Step 6 - Set Blackboard as a Trusted Site:

Settings icon  > Internet Options > Security > click Trusted sites > Sites > add this website to the zone area: <https://ecourses.maricopa.edu/> > Close > OK

Step 7 – Set Trusted Security Zone to enable file download, and display mixed content:

Settings icon  > Internet Options > Security > Custom Level... 
 File download Display mixed content
 Disable  Disable
 Enable &  Enable > OK > OK

Step 8 – Set browsing history to update page every time visited:

Settings icon  > Internet Options > General > Browsing History Settings > Temporary Internet Files >  > OK > OK