

GOVERNING BOARD GOAL FOR WORKFORCE DEVELOPMENT

Chart 2. **Maricopa Colleges will collaborate with private, public and community partners to identify and respond to recruitment, training and educational needs.**

Name of College:	Question: How do these partnerships, programs or services support the personal growth and citizenship development of students?	No. of persons trained (for 2001-02):	No. of credit hrs. or contact clock training hrs. (for 2001-02):
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<p><u>Chandler-Gilbert Community College</u></p> <p>Computer-Related Training:</p> <ul style="list-style-type: none"> - Microsoft Regional Academy - CI SCO Academy - MOUS Authorized Testing Center 	<p>Results from the 2000-2001 Graduate Surveys</p> <p>1. How well CGCC prepared graduates in:</p> <ul style="list-style-type: none"> - Writing, Excellent to Good - Mathematics, Excellent to Good - Sciences, Excellent to Good - Reading, Excellent to Good - Computer literacy, Excellent to Good - Critical thinking, Excellent to Good - Personal development, Excellent to Good - Information literacy, Excellent to Good - Diversity issues, Excellent to Good <p>2. Career Preparation</p> <ul style="list-style-type: none"> - Employed - 83 percent - Full time - 77 percent - Part time - 3 percent - Still seeking employment - 17 percent 		
<p>Customized Partnerships:</p> <ul style="list-style-type: none"> A. Aircraft Wiring for Bombardier Aerospace B. Composite Training for Phx Police Dept. C. Composite Training for Mesa Airlines 	<p>These customized partnerships are devoted to specific private, public and community workforce skill training needs. In every instance, these skills will help the individual get a better job or promotion, meet industry-mandated training, etc. These particular partnerships have a direct effect in supporting personal growth; however, citizenship development is difficult to gauge.</p>	<p>34</p> <p>1</p> <p>4</p> <p>10</p> <p>14</p>	<p>30 hrs.</p> <p>80 hrs.</p> <p>80 hrs.</p> <p>240 hrs.</p> <p>40 hrs.</p>

<p>D. Avionics for America West Airlines</p> <p>E. Airbus Familiarization for America West Airlines</p> <p>F. Composite Training for America West Airlines</p> <p>G. ESL for Pilots with United Emirates, Advanced Training Systems International</p> <p>A. Small Business Support for small business in Chandler and Gilbert</p> <p>B. Gifted Education Program with Chandler, Gilbert, Higley, & Queen Creek Public School Districts</p> <p>C. Police Supervision for Chandler and Gilbert Police Departments</p>	<p>These customized partnerships are devoted to private, public and community workforce skill training needs as well. However, with these particular partnerships, the skills will not only help the individual get a better job or promotion, meet industry-mandated training, etc, but by the nature of the training, strongly support personal growth and citizenship development.</p>	<p>8</p> <p>22</p> <p>10</p> <p>12</p> <p>73</p>	<p>80 hrs.</p> <p>560 hrs.</p> <p>8 hrs.</p> <p>32 hrs.</p> <p>6 credits</p>
<p><u>Estrella Mountain</u> Apprenticeship/ Internship: Palo Verde Maintenance Internship</p>	<p>This provides local employees employed at Palo Verde the opportunity to advance in their careers.</p>	<p>57</p>	<p>471 credits</p>
<p>Language/ Communication</p>			

(Workplace Spanish, ESL, Com): ESL (English as a Second Language) Sun Health Pendergast	This partnership provides speakers of other languages with English instruction to help them maintain and obtain employment.	12 70	36 credits 210 credits
Management/Admin TQM - City of Avondale, City of Buckeye, City of Goodyear, City of Litchfield Park, City of Tolleson Supervisory - Rubbermaid Quaker Oats-Statistics	This partnership provides training in Total Quality Management (TQM), customer service, supervision and statistical processes to employers in the West Valley.	85 30 40	90 credits 75 credits 200 clock hrs.
Medical/Health Care: Certified Nursing Assistant Dysart High School	This partnership program provides an opportunity for high school students to be introduced into the health care field and provides preparation for students interested in taking the certified nursing exam.	13	2,142.80 clock hrs.
Technology/Workforce Training & Information Sharing: Manufacturing Industry Alliance - Owens Illinois	This partnership program was funded by a grant and provides employees with math instruction delivered by Estrella Mountain.	39	78 credits
<u>Glendale Community College</u> Apprenticeship:/ Other Training	GCC has partnerships with 30 cities, towns and organizations in the training and eventual employment of students in Administration of Justice, Police Officers, Fire Fighters, and EMT/ Paramedics.	1,017	5208
Computer-Related Training: Computer-Related Training: (continued)	GCC has agreements with Cisco and Oracle. GCC also works with the following companies: Lin-Cum Inc, Systems Solutions Inc, Taylord Computers Corp, Charles Schwab, Motorola, and the City of Glendale. Students in the Business and Personal Computer and Office Automation	656	1538

	Systems are working for a variety of companies.		
Language/ Communication (Workplace Spanish, ESL, Com):	GCC offers courses in sign language, communication, ESL, Spanish and a variety of other foreign languages all of which assist students in communicating more effectively in the world of work. The numbers at the right reflect the combined total of 200 level course enrollments in the above areas.	3412	10,634
Management/ Administrative	Students enrolled in management classes enroll to prepare themselves for further opportunities in the workplace or promotion within their place of employment, and transfer to the university level including ASUW.	251	777
Medical/Health Care: Medical Health Care (continued)	The GCC Nursing program preceptorship provides a 5 week full time internship at the end of the program. GCC has nursing partnerships with Banner Healthcare, T-Bird Samaritan, John C Lincoln, Arrowhead Hospital, Arizona State Hospital, Phoenix Mountain Nursing Center, Phoenix Baptist Hospital, Royal Oaks Life Center, Paradise Valley Hospital, Maryvale Medical Center, Boswell Memorial, Maricopa County Health Dept., Cook Healthcare Center. GCC provides fitness training to seniors covered by the following insurance companies: Intergroup and Pacific Care and HealthCare Dimensions (The Aerobics Instructor and Personal Trainer programs are included in the enrollment figures.)	297	1448
On-Line Education (e.g., teacher)	GCC's offers no on-line teacher education classes at this time. However, on-line classes are planned for the future.		
Technology/Workforce Training & Information Sharing: Technology/Workforce (continued)	The Truck Driving degree program provides students employment opportunities with Swift and Knight transportation companies and other Trucking companies. GCC also works with Best Western Worldwide Hotels, AC Delco, Raytheon and John Deere.	242	647

Automotive Specific:	GCC has 3 factory-sponsored programs including GM, Ford and Daimler Chrysler and a general program. The 3 factory programs provide the college with partnerships with approximately 50 car dealerships statewide. GCC also has an on site partnership with Raytheon/GM and AC Delco and an off site partnership with Ford Motor Company to provide advanced automotive technician training. Students in these programs work at the dealerships as intern automotive technicians while they are attending school. Automotive students not only put into practice what they learn in the classroom, they learn workplace responsibility and appropriate work habits.	85	407
Customized Partnerships, Certificates & Degrees:	GCC awarded Associate of Applied Science degrees and Certificates of Completion in all of its occupational programs in 2001/02.	220-AAS degrees 636-CCL	
Other:	The following support GCC's programs below. Students have been placed in jobs by these employers and these organizations or companies act as advisory committee participants at the college.		
CAD	The CAD program is supported by The CAD Store, Campro Manufacturing, Medtronic MicroElectronics, Star Tech Professional Center, City of Phoenix, Z&H Engineering, AZ Dept of Transportation.	104	279
Early Childhood Education	The Early Childhood Education Program works with Maricopa County Headstart, City of Phoenix, PUSD, Maricopa County Health Dept, YMCA, La Petite Academy, GESD, Upward Foundation, AT Teach and Play, West Valley Child Crisis Center, Lincoln Learning Center and Pendergast Elementary School.	988	2256
Agriculture	GCC's Agriculture program is supported by Arrow Animal Hospital, Progressive	24	106

<p>Video Production Technology</p> <p>Graphic Arts / Multimedia</p> <p>Developmental Disabilities</p> <p>Electronics/ Manufacturing Technology</p>	<p>Plants Inc, Peoria Sports Complex, Desert Mtn Properties, AZ Landscape Contractors Assn, Habitat for Humanity, AZ Farm Bureau, and AZ Nursery Assn.</p> <p>Video Production Technology works with ADOT, Maxwell Productions, K-Video Inc, Show and Tell Video, SRP, Skyline Productions, Art In Motion, BLM, VAS Comm and Brockman Productions.</p> <p>GCC's Multimedia/ Computer Graphics program works with Clear Channel Comm Inc, Spectrum Astro, TRA Corp, Nexus Multimedia, Innovative Graphics, Concept Design Work, Phoenix Magazine, Central Graphics, and Lightspeed GrafX.</p> <p>GCC's Developmental Disability program works with Aztec, Creative Networks, U of A, NAU, Physicians Healthcare, Raising Special Kids Inc, and AIRES Inc.</p> <p>GCC's Electronic Manufacturing /Technology program works with Intel, SRP, Honeywell, Cox Comm, APS, AMEX, Calence Inc, Jet Products, General Dynamics, and Sun Microsystems.</p>	<p>13</p> <p>41</p> <p>14</p> <p>46</p>	<p>39</p> <p>137</p> <p>10</p> <p>186</p>
<p><u>GateWay Community College</u> Apprenticeship:</p> <p>Partners:</p> <p>Partners: (continued)</p>	<p>The Apprenticeship Program creates both an opportunity for the individual to obtain college credit toward a career and to earn a full time wage, often with benefits. This enables the students to be well-rounded citizens who can support themselves and/or a family. In addition, they become a citizen who pays taxes and contributes to society and the community.</p> <p>APS Palo Verde, Arizona Builders Alliance, AZ Field Ironworkers JATC, AZ Millwright JATC, AZ Roofers JATC,</p>	<p>2,478</p>	<p>971</p>

	Asbestos Workers JATC, Central AZ Carpenters JATC, Glaziers JATC, PHX Brick/Tile Setters JATC, Phoenix Electrical, PHX Painters and Decorators JATC, PHX Pipe Fitting Trades JATC, Phoenix Sheet Metal JATC, Plasterers and Cement Masons, Salt River Learning Center		
Computer -Related Training: Partners:	As the college identifies potential training partners, we encourage life-long learning as a bonus to the employer. Offering coursework for credit encourages students to establish broader educational goals. Lifelong learning supports both personal growth and citizenship development. Arizona Dept. of Environmental Quality, Bank of America, Cisco Systems, Inc., City of Tempe, Good Samaritan, IT Works, Life Care Centers of Arizona, Peskind, Hymson & Goldstein, Navy Reserves, Rogers Corporation, Sprint.	947	128
Language/ Communication (Workplace Spanish, ESL, Com): Partners:	Students choose to take Spanish, ESL, and Communications classes to expand their professional and personal growth as well as to make themselves more marketable. Any study of language or communications involves learning about other cultures as well as increased self-awareness of one's own language and culture. This can lead to more informed and knowledgeable citizens. Bricklayers Apprenticeships Program, City of Tempe, City of Phoenix Police Dept., John C. Lincoln, Scottsdale Health Care Osborn.	222	21
Management/ Administrative Partners:	The training in this area develops leadership, problem solving, conflict resolution, and communication skills, which contribute to personal growth and a more informed citizenry. Bank of America, Bashas, City of Phoenix, City of Tempe, Eason & Waller, Modern Industries, IT Works.	407	17
Medical/Health Care:	The curriculum includes concepts	185	35

Partners:	<p>related to personal growth and citizenship development of the students. Health care ethics and legal issues provide perspectives on students and health care workers as members of society. In the nursing program, students have the opportunity to perform community service through service learning projects and clinical experiences in the community.</p> <p>Arizona Heart Hospital, Desert Samaritan Hospital, Good Samaritan Hospital, Lincoln Health Care, Maricopa Integrated Health System, Omnicare of Arizona, St. Joseph's Hospital Sun Health.</p>		
<p>Technology/Workforce Training & Information Sharing:</p> <p>Partners:</p>	<p>Student personal growth is achieved through the process of education and training. The student should be able to advance in their careers and add value to their organizations and the community.</p> <p>Arizona Tooling and Machining Association, City of Phoenix, City of Tempe, CKS Auto Parts, Continental PET, Eason & Waller, Excalibur, Goodrich, Honeywell, In-Line, Maricopa Community Colleges, Modern Industries, Progressive Roofing, Quaker Oats, Southwest Safety Foundation.</p>	749	19 21 Contact Hrs.
<p>Automotive Specific:</p> <p>Partners:</p>	<p>Automotive training enables students to develop and enhance their knowledge and skills, which contributes to workforce development and their own personal growth.</p> <p>Toyota, Nissan.</p>	800	3 Contact Hrs.
<p><u>Mesa Community College</u> Computer-Related Training: Computer-Related</p>	<p>Articulated courses with the area high schools: Mesa, Chandler, Gilbert, Apache Junction, Queen Creek.</p>	<p>Over 60 high school teachers and students successfully completed the Microsoft Office User Specialist</p>	

Training: (continued)		(MOUS) certification exam. Awarded 10 AAS Degrees in CIS and 3 Certificates of Completion. The Network Academy awarded 17 AAS degrees and 1 Certificate of Completion	
Management/ Administrative	Articulated courses with the area high schools: Mesa, Chandler, Gilbert, Apache Junction, Queen Creek.	Awarded 30 AAS Business degrees; 15 Certificates of Completion.	
Medical/Health Care:	<p>Articulated courses with the area high schools: Mesa, Chandler, Gilbert, Apache Junction, Queen Creek.</p> <p>Local area hospitals partner with MCC's Nursing Program to offer students clinical experience.</p> <p>MCC partners with the Boswell Memorial Hospital (Sun Health) to offer a collegiate nursing education program.</p> <p>MCC partners with Banner Health in the Essential Career Pathways Project.</p>	<p>Awarded 98 AAS Nursing degrees and 223 Certificates of Completion.</p> <p>Awarded 4 AAS degrees in Paramedicine.</p>	
Education (e.g., teacher)		Awarded 5 AAS in Teaching Assistance Degrees and 1 Certificate of Completion.	
Technology/Workforce Training & Information Sharing:	<p>Articulated courses with the area high schools: Mesa, Chandler, Gilbert, Apache Junction, and Queen Creek.</p> <p>Intel sponsors the Technology Career Day on Campus and approximately 100 students and their parents attended.</p>	Awarded 55 AAS degrees in various Technology related fields and 43 Certificates of Completion.	
Automotive Specific:	Articulated courses with the area high	Awarded 5 AAS	

	schools: Mesa, Chandler, Gilbert, Apache Junction, Queen Creek.	degrees in Automotive Technology and 17 Certificates of Completion	
Customized Partnerships, Certificates & Degrees:	<p>The Administration of Justice Department has been collaborating with various state police departments and other agencies to offer training sessions for various agencies. These efforts have been possible through a grant: STOP Violence Against Women.</p> <p>Mesa Fire Department and MCC's Fire Science Program have formed a partnership, the Connector Program. This partnership has developed a method of connecting customers/clients to appropriate social/health agencies. Students volunteer to accomplish a needed social task and at the same time students learn about the fire/EMS/ social service system.</p> <p>The Native American Community Health Center (NACHC) and the MCCD colleges have collaborated to reduce and prevent diabetes among Native American Adults and children living in Maricopa County by creating the Living Well Traditionally program.</p>	<p>Awarded 17 AAS Administration of Justice degrees.</p> <p>Awarded 22 AAS in Fire Science and 4 Certificates of Completion.</p>	
Other Categories:	Library Technicians.	Awarded 3 AAS degrees in Library Assistants and 13 Certificates of completion	
	Design, Family and Consumer Sciences Department.	Awarded 15 AAS degrees.	
	Media Arts: Computer Arts, Desktop Publishing, Digital Imaging and Web Page Design.	Awarded 7 AAS degrees and 6 Certificates of Completion.	
	Media Music: Music Technology.	Awarded 2 AAS degrees.	

<p><u>Phoenix College</u> Internships, volunteerism, service learning, practicums, clinicals, enrichment sites:</p> <p>Interpreter Prep Program: Mesa Public Schools Valley Center of the Deaf <i>See below for additional programs</i></p>	<p>Provide our students with opportunities and mentors to work in the community.</p>		
<p>Language/ Communication (Workplace Spanish, ESL, Com): Workplace Spanish</p> <p>Interpreter Prep Program: Arizona Dept of Ed Vocational Rehabilitation Valley Center of the Deaf Statewide Interpreting Service AZ Registry of Interpreters for the Deaf AZ commission for the Deaf and Hard of Hearing ASU Mesa Public Schools Phoenix Day School for the Deaf Sequoia School for the Deaf And Hard of Hearing Chandler Public Schools Kyrene School District Desert Vista High</p>	<p>Provide job specific Spanish training for community organizations.</p> <p>Affords our students opportunities to observe and work with interpreters in the "real world" community.</p>	<p>524</p>	<p>638 credit hrs.</p>

<p>School</p> <p>Desert Sky Middle School</p> <p>Gilbert Public Schools</p> <p>Freelance Interpreting Services</p> <p>PC Special Services</p> <p>Regional Interpreter Training Consortium</p> <p>AZ Relay Services (MCI)</p> <p>AZ Association of the Deaf</p>			
<p>Management/ Administrative</p> <p>Child Care Administration- Southwest Human Development</p> <p>Early Childhood Development/Family Studies</p> <p>Culinary Studies</p> <p>Fashion Design</p> <p>Fashion Merchandising</p> <p>Interior Design</p> <p>Marketing Management</p> <p>Recreational Resource / Facilities Management</p> <p>City of Tempe</p>	<p>Course work for students working on graduate degree.</p> <p>Development of skills for employees of the City of Tempe.</p>	<p>15</p> <p>14</p>	<p>195 credit hrs.</p> <p>154 credit hrs.</p>
<p>Medical/Health Care:</p> <p><i>Dental Assisting</i></p> <p>General & specialty practices</p> <p>Luke Air Force Base</p> <p>St. Vincent de Paul <i>Dental Clinic</i></p> <p>AZ Dept. of Health Services</p> <p>(OOH & Primary Care Centers)</p>	<p>Develops professional readiness by "real life" experiences.</p> <p>Development of volunteerism.</p> <p>Student recognition personal goals/interests.</p> <p>Gives students opportunity to work in the public sector.</p>	<p>16</p>	

<p><i>Dental Hygiene</i> Periodontal specialty practices AZ Dept. of Health Services Office of Oral Health VA Medical Center St. Vincent de Paul Dental Clinic Mountain Park Health Center Phoenix Job Corps Luke Air Force Base JC Lincoln Children's Health Clinic</p>	<p>Observation of surgical procedures. Development of clinical/professional readiness for "real world".</p> <p>Working with clients in the underserved community and bilingual/ESL individuals.</p> <p>Development of volunteerism.</p>	23	460 credit hrs.
<p>Health Information</p>	<p>Improved skills within the organization.</p>	13	221 credit hrs.
<p><i>Medical Coding</i> Banner Health</p>			
<p><i>Gerontology</i> Area Agency on Aging, Region 1 AARP Alzheimer's Association AZ Association of Homes and Housing for the Aging AZ Federation of Assisted Living Facilities AZ Health Care Association AZ Long Term Care System Governor's Advisory Council on Aging Beatitudes Center DOAR City of Phoenix Foundation for Senior Living</p>			

<p><i>Nursing and Nursing Assisting</i> Maryvale HS-Maryvale Academy Village Charter High School</p>	<p>PC program provides resources for potential nursing students. Development of presentation skills on health topics.</p>		
<p><i>Medical Assisting</i> CI GNA AZ Association of Community Health Centers Phoenix WorkForce Info Network North American Free Trade Agreement (NAFTA) Boswell Hospital Phoenix Baptist Hospital Del Webb Memorial Hospital St. Joseph's Medical Center Scottsdale Memorial Hospital VA Medical Center Maricopa Medical Center Patient Care</p>	<p>Development of professional and clinical skills for those in the health field.</p> <p>Development of professional and clinical skills for students to enter the workforce.</p>		
<p>Phlebotomy Community Labs Local Hospitals/Medical Centers Department of Public Safety City of Phoenix Police Dept</p>	<p>Develop skills for entry into the workforce.</p> <p>Develop skills among law enforcement officers.</p>		
<p>Therapeutic Massage Southwest College of Naturopathic Medicine Phoenix Institute for</p>	<p>Advance training beyond Certificate/AAS for practicing MT's.</p>		

Herbal Medicine and Acupuncture			
Technology/Workforce Training & Information Sharing: <i>Administration of Justice:</i> Phoenix Police Department Maricopa County Sheriff's Department Maricopa County Juvenile Corrections Maricopa County Adult Probation Glendale Police Department Maricopa Co. Attorney Office <i>Tribal Court Advocacy</i> ASU Navajo Workforce Development Program Gila River Indian Community Ft. McDowell Yavapai Nation Tohono O'odham Nation	Practice in the law enforcement setting, integration of theoretical aspect of law enforcement. Provide student readiness for service in this community.	3	
<u>Paradise Valley Community College</u> Apprenticeship: Internships with 3 industries	Many of these internships lead to permanent employment of that student by the sponsor.	4	4 credits internship/project integrated into class
Management/ Administrative: City of Phoenix Water Services Division	Administration of City of Phoenix requested that a cadre of middle management obtain the SHES certificate to create a safety culture within the department.		
Technology/Workforce Training & Information Sharing: Workplace Safety	City of Phoenix requested value-added	881	604 credits

Specialists and other Municipalities	training by offering credit on selected courses. Other municipalities are planning to participate in this model.		
Customized Partnerships, Certificates & Degrees: SHES Certificate	Certificate fills need of these individuals who have been assigned additional responsibilities in environmental and safety compliance.	8	168 credits
Computer -Related Training:	PC Basics for employees of Robb & Stucky.	48	384 contact
	Windows 98 for employees of Robb & Stucky.	48	384 contact
	Basic Internet for employees of Robb & Stucky.	48	384 contact
Language/ Communication (Workplace Spanish, ESL, Com):	Spanish For Medical Personnel for employees of Carl T Hayden VA Medical Center.	36	1440 contact
Medical/Health Care:	HCC130 Fundamentals of Health Care for employees of Carl T Hayden VA Medical Center.	15	45 credit
	HCC145AA Medical Terminology for employees of Carl T Hayden VA Medical Center.	9	9 credit
	Medicine Plants of the Desert for employees of Carl T Hayden VA Medical Center.	24	72 contact
	Medical Terminology for employees of Mayo Clinic Scottsdale.	16	216 contact
Technology/Workforce Training & Information Sharing:	40-Hour HAZWOPER for employees of the Indian Health Service.	10	400 contact
Other:	Successful Money Management for employees of Carl T Hayden VA Medical Center.	25	225 contact

<p>Rio Salado College</p> <p>Computer-Related Training:</p> <ul style="list-style-type: none"> MS Office for Arthur Andersen Excel for Sears Nat'l Bank Access for Scottsdale Health AAS in Computer Technology 	<p>Each partnership in fundamentally designed to provide students/employees with the skills and knowledge that they need to succeed and employers with the skilled workforce that they require.</p>	<p>1,100</p> <p>40</p> <p>66</p> <p>NA</p>	<p>4,600hr</p> <p>40 cr</p> <p>99 cr</p> <p>NA</p>
<p>Language/Communication (Workplace Spanish, ESL, Com.)</p> <p>Example:</p> <ul style="list-style-type: none"> Sign Language for Boeing Spanish and Sign Language for Vital Processing Spanish for Progressive Health Care Spanish for American Healthways Spanish for Mayo Clinic Spanish for Dept of Justice Spanish for Sun Eagle Spanish for the City of Peoria Spanish for the Washington Elementary District Spanish for Roosevelt School District ESOL 		<p>14</p> <p>39</p> <p>17</p> <p>23</p> <p>20</p> <p>20</p> <p>20</p> <p>32</p> <p>35</p> <p>54</p> <p>6,950</p>	<p>56 cr</p> <p>71 cr</p> <p>51 cr</p> <p>69 cr</p> <p>640 hr</p> <p>640 hr</p> <p>640 hr</p> <p>96 cr</p> <p>105 cr</p> <p>162 cr</p> <p>476,800 hr</p>
<p>Management/Administrative:</p> <ul style="list-style-type: none"> Accounting, Stress Mgt, Interpersonal Comm., Written Comm., Effective 		<p>1,550</p>	<p>6,600hr</p>

<p>Comm. Styles, Conflict Mgt, Time Mgt, Coaching, Customer Service, Dealing with Diff. Customers, Bus. Law, Stress Mgt, Prov. Employee Feedback, Bus. Ethics, Effective Presentations, Career Mgt, Proj. Mgt, Leadership, Facilitation, Bus. Case Development, Innovations Strat., Coaching, and How to Interview for Arthur Andersen</p>			
<p>Conflict Mgt., Recognizing and Rewarding Employees, Using Quality Tools, Emotional Intelligence, Project Mgt, Building a High Performance Team, Stress Mgt, and Interpersonal Comm. Styles for Sonora Quest</p>		108	24 hr
<p>Business Org and Mgt for Chase</p>		14	42 cr
<p>Business Writing for Unicon</p>		20	80 hr
<p>Human Relations and Intro to Business for Avnet</p>		50	150 cr
<p>Financial Accounting for American Express</p>		11	264 hr

Techniques of Supervision for Industrial Commission		20	60 cr
TQM Internship and Innovation Strategies for American Express		28	28 cr
Coaching, Technical Report Writing, and Aspiring Supervisors for the City of Peoria		60	240 hr
Intro to Business, Bus. Comm, and Business Org and Mgt for Desert Schools FCU		57	171 cr
Presentations Skills for Rogers Corp		20	80 hr
Time Mgt and Strategic Planning for Inter-Tel		40	240 hr
Building a High Performance Team for Neltec		20	80 hr
Prohibited Harassment for Nautilus Ins.		140	140 hr
Basic Customer Service, Front Line Supervising, and New Mng Training for Maax Spas		60	480 hr
Prohibited Harassment for Hamilton Sund.		100	200 hr

Organizing Your Time Effectively for SRP Credit Union		20	80 hr
Conflict Mgt and Communicating Effectively for CB Richard Ellis		40	160 hr
Team Building for Bank USA		20	80 hr
Once an Employee, Now a Boss for Sears Nat'l Bank		40	140 hr
Coaching and Excellence in Leadership for Credit Counselors		20	280 hr
Medical/Health Care: Foundations of Chemical Dependency and Adv Theory and Tech in Treatment of Chem Dep for Indian Health Services.		47	141cr.
AAS in Chemical Dependency		1,250	2,400cr
Health Care Core		2,050 68	2,000cr 1,970cr
AAS in Dental Hygiene		41	940cr
Certificate in Dental Assisting			
On-Line Teacher Education:		725	3,260cr
Teacher Endorsement		1,210	18,100cr
Teacher Preparation (Post Bach)			

<p>Technology/Workforce Training & Information Sharing:</p> <p>AAS in Water/Wastewater Technology</p> <p>Electrical Theory for SRP</p>		<p>325</p> <p>20</p>	<p>975cr</p> <p>60cr</p>
<p>Customized Partnerships, Certificates & Degrees:</p> <p>AAS and Certificate in Airline Operations for America West and Southwest Airlines</p> <p>Certificates in Computer Technology for Interface Technical Training</p> <p>AAS and Certificates in Corrections for the Arizona Department of Corrections</p> <p>AAS and Certificate in Detention Services for the Maricopa County Sheriffs Office</p> <p>AAS and Certificate in Fire Science for the Mesa Fire Department</p> <p>AAS and Certificates in Law Enforcement Technology for the Phoenix Police Department,</p>		<p>2,269</p> <p>780</p> <p>975</p> <p>19</p> <p>16</p> <p>718</p>	<p>11,247cr</p> <p>2,300cr</p> <p>2,340cr</p> <p>323cr</p> <p>576cr</p> <p>28,002cr</p>

<p>Department of Public Safety, APOST, Maricopa County Sheriffs Office, and Mesa Police Department.</p>			
<p>Certificate in Human Services-Assistance for the Department on Economic Security - Family Assistance Administration</p>		331	5,958cr
<p>Certificate in Human Services-Specialist for the Department of Economic Security - JOBS</p>		22	253cr
<p>Certificate in Human Services - Long Term Care: Customer Service</p>		68	952cr
<p>Certificate in Insurance: Customer Service</p>		80	1,120cr
<p>Certificate in Utilities Customer Service for Arizona Public Service and Salt River Project.</p>		178	2,061cr
<p>Certificate in Credit Card Customer Service for American Express</p>		530	5,838cr
<p>Certificate in Travel Agency Customer Service for Carlson Wagonlit</p>		10	60cr

Certificate in Telecommunications Customer Service for AT&T		214	1,869cr
Career Pathways to Opportunity for ADOT		20	60cr
Non Certificate based educational service partners:			
Alaska Airlines,		26	416cr
AmeriCredit,		51	357cr
Arizona Department of Administration,		460	1,050cr
Bank First,		196	1,090cr
Blue Cross/Blue Shield,		46	325cr
Chandler Police Department,		23	69cr
Chase Manhattan Bank,		886	6,187cr
Club Med,		33	363cr
Cox Communications,		187	577cr
Credit Counselors of America,		108	1,512cr
Arizona Department of Economic Security - Employment Security Admin,		9	54cr
Discover Financial Services,		1,908	2,102cr
Insight,			
Maricopa County Attorney's Office,		348	1,974cr
USAA,		46	528cr
Vital Processing,		170	2,687cr
Walgreen's		46	414cr
Healthcare Plus.		7	49cr
<u>Scottsdale Community College</u> Customized Partnerships, Certificates & Degrees:	Customized training services were provided to Food for the Hungry, Inc. during the spring term 2002. These workshops were Sexual Harassment Awareness and Leadership & Compliance Skills Training	65 participants	10 hrs.

Other: Hospitality Industry	SCC is involved in a partnership consortium to advance student opportunities in the hospitality industry in Scottsdale with Scottsdale Unified School District, City of Scottsdale, Northern Arizona University, and the Hyatt Regency Scottsdale.	63 students	3 credit hrs.
<u>South Mountain Community Colleges</u> Computer-Related Training: Stardust House/ Habitat for Humanity	Provides job skills and computer literacy.	64	15 clock hrs. per person (960 total)
City of Phoenix Housing Department (Public Housing)	Provides job skills and computer literacy.	72	40 clock hrs. per person (2880 total)
Language/ Communication (Workplace Spanish, ESL, Com): Frys Food (Spanish)	Provides employees skills to better communicate and provide services to customers.	60	14 clock hrs. per person (840 total)
Hensley Distributing Co.	Provides managers with skills to better communicate with corporate office and employee workforce.	29	40 clock hrs. per person (1160 total)
Management/ Administrative Self Employment Loan Fund (Small Business Development)	Provides workshops and classes to potential and actual small business owners	90	40 clock hrs. per person (3600 total)
Technology/Workforce Training & Information Sharing: Brian Cave LLC (law Firm)	Enhance current employee skill base.	18	14 clock hrs. per person (252 total)
Cox Communications	Enhance current employee skill base in the area of telecommunications.	12	80 clock hrs. per person (960 total)
Other:			

City of Phoenix (Head Start)	Enhances the skills and knowledge base of employees. Addresses a training need for the City of Phoenix.	150	80 clock hrs. per person (12,000 total)
Gila River Indian Community	Provides industry-standard training for an emerging employee group.		80 clock hrs. per person (3600 total)
Roosevelt Elementary School District	Address State mandated training for para-professionals/class room aides employed by school districts.	45	80 clock hour per person (8400 total)
		105	
<u>Maricopa Skill Center</u> Apprenticeship: Highway Pre-Apprenticeship	The partnership enables students from groups who had not been successful in entering the highway construction trades to do so. The structure of the class also teaches teamwork, overcoming obstacles and sticking to goals.	29	5315 clock hrs.
Language/ Communication (Life Skills English, ESL, Com):	Department of Economic Security – Refugee Targeted Assistance Program.	115	6875 clock hrs.