

Tips and Tricks: Virus Attacks

by Debbie Hauert

Maricopa Community Colleges makes every attempt to find and fix virus attacks before they reach a computer workstation. However, we must all do our part in assisting. Always consider the following guidelines:

- Most virus and security notices are real and should be followed.
- If someone you don't know or who wouldn't normally assist you with your computer asks you to do something with it (i.e., erase files, type commands, etc.)...**don't**.
- Legitimate security problems are sent out from known sources such as Symantec (Norton), Microsoft, McAfee, and Trend Micro. These vendors generally DO NOT include an email attachment
- "Some" Maricopa Community College Help Desks occasionally send out a patch script as an attachment in unencrypted zip format.
- If you have questions please contact a Maricopa Community College help desk.

