

Home Delivery Is Easy!

To help you get the best and quickest results from the Express Scripts Pharmacy, we've put together a checklist to make the process easier for you.

New Prescription Orders

To help make sure your new prescription order is filled quickly, please:

- Be sure to follow all instructions on the Home Delivery order form.
- Make sure your prescription is for a 90-day supply, plus refills, for up to one year — if appropriate.

Key information that must be included on the prescription, and easy to read:

- Patient name clearly written
- Doctor's name, phone number, DEA number and signature
- Medication quantity and day supply

Remember, it takes 7-10 days once we receive your prescription for your medications to arrive. That means you should have up to a two week supply of your prescriptions (from your doctor or local pharmacy) when you send in your new order, so you don't run out.

For Refill Orders

To make the refill order process faster and easier, you should:

- Log on to www.express-scripts.com
- Call 877.256.4684.
- Order your refill by the date indicated on your renewal instructions

Place your refill order 24 hours a day, seven days a week.

Don't forget, you can get your medications shipped to you overnight:

- The cost of overnight shipping is \$18 (Note: "Overnight shipping" means the shipping time will be reduced; this does not include processing time.)
- Overnight refill orders cannot be delivered to a "P.O. Box" address

If you have any questions about Home Delivery, or your prescriptions, please call 877.256.4684.



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